

Pro Bono Program

Creating a world where every person can live their healthiest life

The pro bono program allows team members to volunteer their time and expertise in service to non-profit organizations and communities across the globe.

How to apply for a project

- Optum team members can apply to participate in a project that fits their interests and skill sets through [United For Giving](#)
- Projects are typically 4-8 months in length and require ~2-5 hours per week (nonprofit partners dedicate ~2 hours per week)
- Manager approval is highly recommended, and pro bono work must not hinder business role performance

Benefits for team members

- Maximizes ability to make a difference on an issue area or organization they care about using their professional talents
- Enhances professional development, including working on a Common Language of Leadership (CLL) or other skill set focus area, builds project and/or organizational leadership, communication, and decision-making skills
- Many volunteers have used their pro bono experience to show their readiness to take on a new role or demonstrate the required skill sets needed for a promotion
- Builds relationships, breaks down organizational siloes, and creates greater external network

“*The pro bono initiative was my very first project management opportunity in Optum and, in fact, my whole career. I was fortunate to have the chance to lead a team from India, New Jersey, and Minnesota to build a website and marketing platform entirely from scratch for The Center for Hope, an orphanage for homeless children in Tanzania.*”

– Rohan Mukherjee, Optum Advisory Services



This photo captures our 2022 pro bono partner, GiGi's Playhouse Twin Cities, and our Optum skills-based volunteers on-site at the organization's office in St. Louis Park, MN.

How pro bono volunteers are making an impact

- By leveraging our industry knowledge and expertise, the program helps build and sustain nonprofits' capacity to achieve their mission (in a way they would not be able to do otherwise)
- Skills-based volunteers help nonprofits expand and improve their services, making it possible for them to make a more expansive and deeper impact on those they serve
- We focus on advancing equity to serve those most vulnerable in our communities and ensure greater access to resources, services, and opportunities

“ *We could not have gotten this far without the work that you did. Y'all are doing more good and having more of an impact than you will ever know.*

– **Executive Director, Frazier Revitalization**
(detailing impact of case management tool built by pro bono team)



Together for a healthier world

For more information or to join our monthly newsletter contact:

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2019–2022 impact

220+
projects completed

5,000,000+
lives impacted

\$32 million
financial impact on
community organizations



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