

Employee Community Council (ECC)

Creating a world where every person can live their healthiest life

An Optum ECC is a structured group of onsite employee volunteers who plan events to advance health equity and deepen our understanding of diversity and inclusion.

ECCs focus on deepening team member's lens of empathy and compassion, commit to serving our communities and drive a greater sense of purpose to further our mission. ECCs also promote opportunities that are inclusive and help support our team member's total well-being in order to help everyone reach their fullest (health) potential.

ECC leadership council

Every ECC has a structured leadership council that is made up of both required and optional roles. Below you'll find the breakdown of each role and its suggested grade level.



Site champion

Individual helps:

- Remove barriers from a leadership perspective
- Approves site events and communications
- Provides strategic support



Leader

Individuals help:

- Approve site events and communications
- Ensure alignment to ECC strategy and business objectives
- Is focused on building strong relationships



Chair

Individuals help:

- Most involved with annual planning
- Delegate volunteers for planned activities
- Complete post-event surveys
- Ensure alignment to ECC strategy
- Attend ECC leadership meetings as well as attend and facilitate monthly site meetings



General members

Individuals help:

- Assist with annual planning
- Lead 1–2 activities per year
- Join subcommittees and support volunteers joining planned events



This photo captures our UT 027 ECC at their Stuff the Bus school supplies drive in partnership with United Way. The ECC filled 200 backpacks with school supplies that were donated by employees.

How Employee Community Councils are making an impact

- We inspire and support employees in personally living our mission by coordinating activities aligned to advancing health equity and deepening our understanding of diversity and inclusion.
- Build sense of community with team members at Optum sites
- Activate employees to serve in the communities in which we work
- Further embed our culture and foster our values with an emphasis on compassion and relationships
- Our ECCs across the U.S. plan events from diaper drives to meal packing events to health fairs – all focused on making the health system work better for everyone.



Together for a healthier world

Connect with us to join an ECC or see what we've been up to:

Yammer:

[Optum Social Responsibility](#)

Email:

optumsocialresponsibility@optum.com



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