Our strategic growth priorities

Our five strategic growth priorities are connected and supported by a growing set of complementary capabilities to bring innovation to the entire health care system and create more value for the people we serve.



Value-Based Care

Integrating in-clinic, in-home, behavioral and virtual care delivery capabilities designed to comprehensively serve more people in models that achieve higher-quality outcomes at a lower cost. ~130K physicians and advanced practice clinicians >4M patients in fully accountable value-based arrangements



Health Benefits

Building on proven coverage offerings with innovative benefits that prioritize simplicity, affordability and better health outcomes. >52M consumers served in commercial and government health benefit programs globally

~1.1M

consumers added in 2023



Health Technology

Using clinical data and intelligence to simplify administrative processes, support clinical decision-making, and improve transparency, efficiency and quality across the health system. ~285M lives of clinical and claims data

~23B electronic transactions facilitated

Health Financial Services

Streamlining payment processes to improve accuracy and reduce administrative burden for providers, while making payments simpler, more convenient and affordable for consumers. >\$500B in annual payment volume

>24M consumers served

Pharmacy Services

Innovating as a care provider and pharmacy benefit manager to lower the cost of drugs while seamlessly integrating direct-to-consumer offerings with medical, pharmacy, behavioral and community health capabilities. >62M consumers served >1.5B adjusted scripts managed each year