

UnitedHealth Group (NYSE: UNH) is a health care and well-being company with a mission to help people live healthier lives and help make the health system work better for everyone. Our two distinct and complementary businesses are working to help build a modern, high-performing health system through improved access, affordability, outcomes and experiences.

# **Optum**

Optum delivers care aided by technology and data, empowering people, partners and providers with the guidance and tools they need to achieve better health.



UnitedHealthcare offers a full range of health benefits, enabling affordable coverage, simplifying the health care experience and delivering access to high-quality care.

#### **Policy statement**

All UnitedHealth Group businesses are dedicated to helping people live healthier lives and making the health system work better for everyone. We recognize that the environment plays an important role in the well-being of every community. Our awareness and concern for the environment fits within our core values of Integrity, Compassion, Relationships, Innovation, Inclusion and Performance.

- We believe: The environment is a key part of what makes the communities in which we live and work sustainable, viable and healthy; we have the ability to influence this. We also appreciate that a changing environment can impact our ability to accomplish our mission, and we manage accordingly.
- We value: We encourage and promote genuine, environmentally responsible behavior on behalf of our company, our employees and our partners in the communities that we serve.
- **We commit:** We will minimize our company's overall environmental impact by reducing our carbon footprint, ensuring efficient use of water and energy; developing and implementing comprehensive recycling and waste management programs; and engaging our employees and partners through thoughtful, goal-based environmental stewardship.

As a leading health and well-being company, UnitedHealth Group recognizes that one of the important factors influencing health is the environment in which we live and work — including the air we breathe and the water we drink. While every person is impacted by the health of our environment, communities of color, low-income populations, children and older adults are among those most likely to live in poor environmental conditions, which cause or worsen negative health effects — exacerbating existing health disparities. That is why we are focused on minimizing the impact our enterprise has on the environment and creating a company culture that heightens our employees' awareness of the importance of preserving the environment and conserving energy and natural resources.

The Office of Sustainability, led by our chief sustainability officer, establishes and oversees a comprehensive strategy to decrease the environmental impact of our operations and our value chain through the following policy objectives and environmental focus areas.

#### **Policy objectives**

- · Act in an environmentally responsible manner in the communities where we operate.
- · Provide a safe and healthy workplace for UnitedHealth Group employees, visitors and guests.
- Comply with all applicable environmental laws and regulations.
- Reduce our environmental footprint in accordance with the company's commitments.

#### Governance

The chief executive officer and executive team, including the chief sustainability officer, function as a decision-making body, approving environmental sustainability priorities, policies and practices, and monitoring performance. The chief sustainability officer is accountable for approving environmental sustainability initiatives and performance and provides regular updates to the chief executive officer and the Board of Directors.

The Governance Committee is responsible for overseeing the company's environmental and climate change initiatives and policy.

The Audit and Finance Committee oversees management's processes to identify environmental-related investment criteria and to ensure the accuracy of key environmental disclosures.

## Climate change statement

Climate change has clear public health implications. Research shows a changing climate heightens exposure to extreme heat, poor air quality and extreme weather events. Such environmental conditions increase health risks like respiratory infections, heart disease and mental health disorders.

Recognizing the effect climate change has on human health, we are minimizing our environmental impact with long-term commitments designed to reduce our carbon footprint over the next several decades.

#### **Environmental focus areas**

- Measurement & transparency: Measure and report environmental data and performance indicators most relevant to our business.
- Energy & GHG emissions: Decrease our environmental impact through energy conservation and renewable energy.
- Building construction: Incorporate energy efficiency and high-performance design during construction practices.
- Employee awareness: Raise awareness of environmentally sustainable practices by our employees.
- Water: Implement measures that ensure the efficient use of water within our operations.
- Waste: Divert waste from landfills while minimizing overall waste generated in our operations.
- Supply chain: Engage our supply chain to reduce its overall environmental impact through science-based targets.
- Investments: Engage with investment managers to ensure alignment with our investment policy and environmental commitments.
- **Products & services:** Introduce innovative approaches, products and services that minimize the impact our enterprise has on the environment, improve personal health and promote healthier populations in local communities.
- Distribution & logistics: Engage our distribution partners to ensure efficient distribution and logistics.
- Climate resiliency: Identify, assess and manage risk across all operations and ultimately minimize disruption for the people who count on us.

## Stakeholder engagement

The health care system contributes to carbon emissions stemming from health care facility operations, energy consumption and the supply chain of goods and services. Recognizing the critical need to reduce the carbon footprint of the health care system, we are engaging and partnering broadly with internal and external stakeholders.

- Consumers and patients: Provide support during extreme weather events.
- **Employees:** Raise awareness through training, education and culture-building on environmentally sustainable practices. Partner with internal groups on educational and impact initiatives.
- Customers: Provide products that are backed by science-based emissions reduction goals.
- Health care professionals: Raise awareness and help create a culture of environmentally sustainable practices.
- Peer companies: Lead collective action through the National Academy of Medicine's Action Collaborative on Decarbonizing the U.S. Health Sector, which is co-chaired by our CEO.
- Suppliers: Engage with and support emissions disclosure, commitments and reduction efforts.
- Policy stakeholders: Monitor policy and legislation for environmental reporting compliance. Partner with key stakeholders to advocate for policies that will reduce the unnecessary use of paper in the health care system.
- Shareholders: Disclose environmental performance and risk management.
- Community-based partners: Identify opportunities for social and environmental investment and collaboration.