

# UNITEDHEALTH GROUP®

Thad Johnson  
UnitedHealth Group Head of External Affairs &  
UnitedHealthcare Chief Legal Officer  
701 Pennsylvania Ave. NW Suite 600  
Washington, D.C. 20004

October 7, 2022

Suzanne Clark  
President and CEO  
U.S. Chamber of Commerce  
1615 H Street NW  
Washington, D.C. 20062

Dear Ms. Clark:

At UnitedHealth Group, our 360,000 colleagues are driven by our mission to help people live healthier lives and help make the health system work better for everyone. We believe sustainability – including environmental health – is an integral part of our business strategy, culture, and mission. We believe we have the opportunity to contribute to a stable climate while building a better health care system for future generations. We are writing to you as members of the U.S. Chamber of Commerce to share our commitments to improve environmental health.

Recognizing the risks climate change poses to human health, in our 2021 Sustainability Report, published in June 2022, we made the following environmental commitments:

- Reach operational net-zero by 2035.
- Achieve a 60% reduction in scope 1 and scope 2 emissions by 2030.
- Commit to the Science Based Targets initiative (SBTi) Net-Zero Standard.
- Invest and source 100% of our global electricity demand with renewable sources by 2030.

As part of our long-term environmental sustainability strategy, we are also prioritizing the reduction of our paper usage and advocating for reduction of paper across the health care system to the greatest extent possible. Minimizing the use of paper achieves a dual-purpose – it reduces the use of energy, water and raw materials while creating a better consumer experience.

Of all the paper UnitedHealth Group generates, we estimate that roughly 40% is related in some way to regulatory requirements. We are advocating to amend state and federal rules to catalyze the transition to paperless health care communications to consumers – with a consumer opt-out – to speed and simplify engagement with consumers and reduce paper waste and reduce the health care sector's impact on climate change. As part of this effort, we are working with a diverse set of stakeholders and welcome your collaboration and partnership.

Enclosed, please find **UnitedHealth Group's 2021 Sustainability Report**, which highlights the actions we're taking to build a health system that works better for everyone in the near and long term, and **A Path Forward**, which outlines our policy priorities.

We would appreciate a response updating us on the Chamber's advocacy priorities on climate and environmental health.

Thank you for your work to advance shared priorities of the business community. We value our partnership with you and welcome your collaboration as we work to achieve our long-term environmental health commitments.

Sincerely,

A handwritten signature in black ink, appearing to read "Thad Johnson", with a long horizontal flourish extending to the right.

Thad Johnson  
Head of External Affairs, UnitedHealth Group  
Chief Legal Officer, UnitedHealthcare