

FINANCIAL PERFORMANCE AT A GLANCE

GROWTH & PROFITS — CONSOLIDATED¹

(in millions, except per share data)	2002	2001	2000
Revenues	\$ 25,020	\$ 23,454	\$ 21,122
Earnings From Operations	\$ 2,186	\$ 1,566	\$ 1,200
Operating Margin	8.7%	6.7%	5.7%
Return on Net Assets	37.5%	30.7%	25.5%
Net Earnings	\$ 1,352	\$ 913	\$ 705
Net Margin	5.4%	3.9%	3.3%
Diluted Net Earnings per Share	\$ 4.25	\$ 2.79	\$ 2.10

GROWTH & PROFITS — BY SEGMENT

(in millions)	2002	2001	2000
HEALTH CARE SERVICES			
Revenues	\$ 21,644	\$ 20,494	\$ 18,696
Earnings From Operations	\$ 1,336	\$ 944	\$ 739
Operating Margin	6.2%	4.6%	4.0%
Return on Net Assets	35.7%	29.2%	24.6%
UNIPRISE			
Revenues	\$ 2,713	\$ 2,462	\$ 2,140
Earnings From Operations	\$ 509	\$ 374	\$ 289
Operating Margin	18.8%	15.2%	13.5%
Return on Net Assets	47.9%	37.2%	30.6%
SPECIALIZED CARE SERVICES			
Revenues	\$ 1,509	\$ 1,254	\$ 974
Earnings From Operations	\$ 286	\$ 214	\$ 174
Operating Margin	19.0%	17.1%	17.9%
Return on Net Assets	50.7%	59.1%	68.8%
INGENIX			
Revenues	\$ 491	\$ 447	\$ 375
Earnings From Operations	\$ 55	\$ 48	\$ 32
Operating Margin	11.2%	10.7%	8.5%
Return on Net Assets	7.6%	7.5%	5.2%

CAPITAL ITEMS¹

(in millions, except per share data)	2002	2001	2000
Cash Flows From Operating Activities	\$ 2,423	\$ 1,844	\$ 1,521
Capital Expenditures	\$ 419	\$ 425	\$ 245
Consideration Paid or Issued for Acquisitions	\$ 869	\$ 255	\$ 76
Debt-to-Total-Capital Ratio	28.5%	28.9%	24.7%
Return on Shareholders' Equity	33.0%	24.5%	19.0%
Year-End Market Capitalization	\$ 25,005	\$ 21,841	\$ 19,470
Year-End Common Share Price	\$ 83.50	\$ 70.77	\$ 61.38

¹ Excludes nonrecurring items in 2000, as described in footnote 1 at the bottom of page 19.